



## Memorandum

To: All Customers of Franklin County Phase I Water System (PWSID# 5067244)  
From: Franklin County Public Works Project Manager, Charles Catlett  
Date: April 6, 2009  
Re: Annual Drinking Water Quality Report and Notice of Violation

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On March 31, 2009 Franklin County mailed the Annual Drinking Water Quality Report for the calendar year of 2008. This report was also posted on the Franklin County website, replacing the 2007 report.

Included in that report, was a paragraph on page five (5) titled "Violation Information" that stated:

"Because of a communication error between Franklin County and the Virginia Department of Health, Franklin County missed the deadline for lead and copper analysis. Samples were collected and analyzed after the deadline and all ten samples were below the Action Levels (AL). However, because the samples were not taken during the required time frame, Franklin County was in violation for lead and copper for 2008. The public notice is enclosed with this report."

However, the public notice was not enclosed as stated and is provided on the reverse for your perusal. Should you have any questions, please feel free to contact me at (540) 352-5724.

# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

## Monitoring Requirements Not Met for Franklin County Public Water System

Our water system violated a drinking water standard over the past year. Even though this was not an emergency, as our customers, you have a right to know what happened and what we did to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. Between June 1 and September 30, 2008 we did not monitor for lead and copper and therefore cannot be sure of the quality of our drinking water during that time.

What should consumers do?

There is nothing you need to do at this time.

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for these contaminants and how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which follow-up samples will be taken.

<b>Contaminant</b>	<b>Required sampling frequency</b>	<b>Number of samples taken</b>	<b>When all samples should have been taken</b>	<b>When samples will be taken</b>
Lead and Copper	Ten Samples Annually	0	Between June 1 and September 30, 2008	Between June 1 and September 20, 2009

What happened? What is being done?

This waterworks did not sample for lead and copper between June 1 and September 30, 2008.

This waterworks will monitor and sample schedule more closely for future sampling requirements.

For more information, please contact Mr. Charles Catlett, Project Manager for Franklin County at:

540-352-5724

70 East Court Street, Rocky Mount, VA 24151.