



Franklin County News Release

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Franklin County Offers New Services for the Public

Beginning the week of June 8, 2009, businesses and residents will be able to go online to find information on permits, inspections, and plan submittals, and manage inspection services through a toll-free number.

The County is in the process of implementing a new online permitting and inspection system (*Franklin County Land Development Citizens Access Portal*) that allows the public 24-hour online access to:

- Pay for, apply for and check the status of permits and plans
- Schedule and check the status of inspections
- Search properties for permits, inspections and plan status

The direct link to this system is:

<https://energovcap.franklincountyva.org/cap/default.aspx>.

Simultaneously, the County is in the process of implementing an automated telephone based system that provides 24-hour access to permitting and inspection services. The *Interactive Voice Response (IVR) System* will allow businesses and residents to call toll-free 1 (866) 729-1968 to:

- Schedule, reschedule, and cancel inspections
- Receive automatic call-back with inspection results
- Check status of permits through the automated system

Visit the Franklin County Web site at www.franklincountyva.org for news, services and up-to-date information relating to Franklin County Government. The direct link to the new online permitting and inspection system is

<https://energovcap.franklincountyva.org/cap/default.aspx>. The toll-free number for the Interactive Voice Response System is 1 (866) 729-1968.