

Franklin County

FREE Prescription Discount Card Program

Welcome

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What is a prescription discount card?

A prescription discount card is **NOT insurance**. Rather, it is a simple way to save money on prescription medicine not covered by insurance.

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Who can use the FREE Franklin County prescription discount card?

- Everyone is eligible
- No age or income restrictions
- Uninsured
- Underinsured
- Medicare Part D participants
- Good for your entire household, even pets!

Use the Franklin County prescription discount card any time your prescription is not covered by insurance.

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How do I use the Franklin County card?

- Simply present the card along with your prescription at a participating pharmacy:
 - Nine out of 10 pharmacies nationwide accept the card
- Use mail service for prescription medicine delivered to your door:
 - Call toll-free 1-877-321-2652 and ask for the FastStartSM service to get started over the phone
 - Or print a mail service from www.caremark.com/naco and follow the simple instructions

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What can I save?

- Save an average of 20 percent off the pharmacy's regular retail price of prescription medicine
- Save the most on generic medicine – average savings of 30 percent off the pharmacy's regular retail price
- Actual savings varies by drug and pharmacy

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Where can I get a card?

- Cards are available at:
 - County Administration Building
 - Department of Social Services
 - Public Safety
 - Franklin County Library
 - Family Resources
 - CSA Office
 - VA Tech Extension Office
 - The Franklin Center

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FAQs

- **Will I always save 20 percent?**
 - The Franklin County Prescription Discount Card provides an average savings on 20 percent off the pharmacy's regular retail price. Savings will vary by drug and pharmacy.
- **Will I always receive the lowest price?**
 - Yes. You will receive the best price available to you through this program at the pharmacy. On occasion, pharmacies will price a particular medication lower than the discount rate provided by the card. If that occurs, you will receive the lower price.
- **Can I really use the card for pet prescriptions?**
 - Yes, prescriptions that are prescribed for human conditions -- as well as for pets -- can be purchased through this program. Ask your veterinarian for a prescription to present with your card at a participating pharmacy.

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FAQs (cont.)

- **Can I use my prescription discount card with my current insurance benefit to reduce my costs?**
 - Your card cannot be used in conjunction with other insurance. However, you are able to use your card to purchase prescriptions that are not covered by these plans. ***Including drugs not covered by a Medicare Part D Plan.***

- **How is this prescription discount program different from traditional prescription insurance?**
 - **This plan is not insurance**; it is a prescription discount program. The card provides immediate discounts at the pharmacy. Upon presenting your card to the pharmacist, you will pay the lower of a discounted price or the pharmacy's regular retail price. There are no claim forms to fill out and no limit to the number of times you can use the card. These discounts are available only at participating retail pharmacies or through the Caremark Mail Service Pharmacy.

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FAQs (cont.)

- **Can I use my card to get discounts on over-the-counter products and non-prescription medications?**
 - Not usually. However, discounts are available for many diabetes supplies.
- **I just received my card. Can I use it right away?**
 - Yes, use your card to start saving immediately. Present your prescription discount card at a participating retail pharmacy when you fill or refill your prescriptions.
- **Where can I go for more information**
 - Call toll-free **1-877-321-2652**
 - Or visit **www.caremark.com/naco**

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