

**Please refer to the contact information below:**

Administration (540) 483- 3030  
Economic Development & Small Business Concerns (540) 483-3030  
Finance (540) 483-6624  
Human Resources (540) 483-6667  
Landfill (540) 483-6676

<p style="text-align: center;">Planning &amp; Community Development</p>	<p>To inquire about building permits, plan reviews, submitting development plans, building inspections, land use or zoning matters we provide the following options we provide the following options:</p> <ul style="list-style-type: none"> <li>You may contact us by calling (540) 483- 3047 for the Building Department or (540) 493-3027 for Planning Department</li> <li>Information is available online, visit <a href="https://www.franklincountyva.gov/307/Planning-Community-Development">https://www.franklincountyva.gov/307/Planning-Community-Development</a>.</li> <li>Payments may be made by mail: 1255 Franklin St., Suite 103, Rocky Mount, VA 24151 addressed to the Franklin County Treasurer</li> </ul>
<p style="text-align: center;">Treasurer</p>	<p>To inquire about Real Estate and Personal Property tax payments, delinquent taxes, DMV withholdings, claims against your State income tax, and Dog License, we are providing these current options:</p> <ul style="list-style-type: none"> <li>You may contact us by calling (540) 483-3078 or emailing <a href="mailto:susan.wray@franklincountyva.gov">susan.wray@franklincountyva.gov</a></li> <li>Information is available online at <a href="https://www.franklincountyva.gov/492/Treasurer">https://www.franklincountyva.gov/492/Treasurer</a></li> <li>Payments may be made by mail: 1255 Franklin St., Suite 101, Rocky Mount, VA 24151 addressed to the Franklin County Treasurer, online at <a href="http://www.franklinvatax.com">www.franklinvatax.com</a> or by phone: 1(888)-272-9829 enter JURISDICTION CODE 1033</li> </ul>
<p style="text-align: center;">Commissioner of Revenue</p>	<p>A portion of our forms and applications can be submitted online and filings are accepted by email as follows:</p> <ul style="list-style-type: none"> <li>Business Tangible Property Forms and IFTA Reports- <a href="mailto:Madherleyn.torres@franklincountyva.gov">Madherleyn.torres@franklincountyva.gov</a></li> <li>Tax relief applications are being mailed to citizens with a postage paid envelope</li> <li>You may contact us by calling (540) 483-3083</li> <li>Information is available online, visit <a href="https://www.franklincountyva.gov/189/Commissioner-of-Revenue">https://www.franklincountyva.gov/189/Commissioner-of-Revenue</a></li> <li>Payments may be made by mail: 1255 Franklin St., Suite 102, Rocky Mount, VA 24151 addressed to the Franklin County Treasurer</li> </ul>
<p style="text-align: center;">Elections</p>	<ul style="list-style-type: none"> <li>All voters are encouraged to request an absentee ballot (<a href="http://bit.ly/2HOaaQv">http://bit.ly/2HOaaQv</a>). List "Reason Code 2A in Box 3. Visit <a href="https://www.elections.virginia.gov/casting-a-ballot/absentee-voting/">https://www.elections.virginia.gov/casting-a-ballot/absentee-voting/</a> for more information</li> <li>You may contact the Registrars office by calling (540) 483-3025 or emailing <a href="mailto:Kay.Chitwood@franklincountyva.gov">Kay.Chitwood@franklincountyva.gov</a></li> <li>People can also submit absentee ballot requests online at <a href="https://www.elections.virginia.gov/citizen-portal/">https://www.elections.virginia.gov/citizen-portal/</a>.</li> </ul>
<p style="text-align: center;">Social Services</p>	<p>To inquire about Social Services, we provide the following options:</p> <ul style="list-style-type: none"> <li>The lobby is closed to the public. There are also drop boxes located at every office for easy delivery. You may also request a self-addressed stamped envelope if you choose to mail.</li> <li>For a replacement EBT card, you may call 1-866-281-2448 or you can call 1-540-483-9247 and speak to a staff member and we will coordinate getting you an EBT card here locally at the 11161 Virgil H. Goode location. To drop off verifications, please utilize the drop box in the rear of the building.</li> <li>Citizens may also reach staff by contacting their worker via e-mail or by phone. If you do not know your worker's number, please dial (540) 483-9247 and you will be transferred, or you can access our dial by name feature.</li> <li>Information is also available at <a href="https://www.franklincountyva.gov/361/Social-Services">https://www.franklincountyva.gov/361/Social-Services</a></li> </ul>
<p style="text-align: center;">Parks &amp; Recreation</p>	<p>Due to concerns about the Coronavirus (COVID-19) Parks and Recreation will be closed until further notice, but will provide the following options:</p> <ul style="list-style-type: none"> <li>You may contact us by calling 540 483-9293) or by emailing <a href="mailto:paul.chapman@franklincountyva.gov">paul.chapman@franklincountyva.gov</a></li> <li>Information is available online, visit <a href="https://www.playfranklincounty.com/">https://www.playfranklincounty.com/</a></li> <li>Park areas will remain open</li> </ul>
<p style="text-align: center;">Public Libraries</p>	<p>To inquire about Library Services, we provide the following information:</p> <ul style="list-style-type: none"> <li>All libraries are closed to the public. The library's ebooks and other online offerings remain available 24/7</li> <li>Citizens may call (540) 483-3098 and email <a href="mailto:alison.barry@franklincountyva.gov">alison.barry@franklincountyva.gov</a>, or <a href="mailto:may.nick@franklincountyva.gov">may.nick@franklincountyva.gov</a></li> <li>Staff will also, at your request, pack a bag of library resources, such as books, audiobooks and DVDs, that we will check out to you and leave curbside for you to pick up at either the Rocky Mount or Westlake location.</li> <li>Visit <a href="https://www.franklincountyva.gov/156/Public-Library">https://www.franklincountyva.gov/156/Public-Library</a> for details and additional information.</li> </ul>

**For the latest information, please visit our Franklin County website at (<https://www.franklincountyva.gov/>) and click the Coronavirus Update banner at the top of the page.**

**Departments will make every attempt to provide services over the phone or via email.**