



# 2022 Annual Report

FRANKLIN COUNTY DEPARTMENT OF PUBLIC SAFETY

[www.fcpublicsafety.com](http://www.fcpublicsafety.com)

1488 Franklin Street  
Rocky Mount, VA 24151  
(540) 483-3091



# TABLE OF CONTENTS

|                                  |    |
|----------------------------------|----|
| Message from The Chief           | 3  |
| Mission Statement                | 5  |
| County Demographics              | 6  |
| Statistics                       |    |
| Staffing                         | 8  |
| Response Times                   | 9  |
| Operations                       |    |
| Special Operations Team          | 12 |
| FCDPS Accomplishments and Awards | 13 |
| BRFEA Class #001 and #002        | 15 |
| Promotions                       | 16 |
| Volunteering                     | 17 |
| Training                         | 18 |
| Fire Marshal's Office            |    |
| Statistics                       | 20 |
| Community Risk Reduction         | 21 |
| Animal Control                   | 22 |
| Animal Shelter                   | 23 |
| Looking Forward                  | 24 |



# MESSAGE FROM THE CHIEF



Franklin County Department of Public Safety is dedicated to providing emergency services, to include, but not limited to, Fire, Emergency Medical Services (EMS), Animal Control, and Emergency Management, that are delivered in a timely and efficient manner by well-trained and dedicated volunteer and career professionals.

It is my pleasure to present the 2022 Franklin County Department of Public Safety Annual Report. This report provides history, activities, and the resulting statistical data for the year 2022. This data is continuously examined throughout the year and is utilized to enhance our service delivery to the community. We are privileged to serve each citizen, visitor, and business in our community, each day. We are exceptionally proud to provide the highest level of fire, emergency medical services, hazardous materials, technical rescue emergency response and animal control services all while maintaining the highest level of customer service and professionalism.

In conjunction with our Fire Marshal's Office, we strive to maintain a robust community risk reduction program through our fire inspection, prevention, and outreach education programming, we strive each day to meet our mission of protecting the community with exceptional service.

The men and women of our department responded to a historical high of 8,298 EMS calls, an increase of 2%, 2,263 fire calls, a decrease of 3% and 2,512 animal control calls, an increase of 18% during calendar year 2022.

In addition to our primary goal of responding to our communities needs we also accomplished the following as a department: Graduated a Volunteer Fire Academy, Added three (3) Lieutenants to our System Management Team, Added three (3) additional field staff, Graduated two (2) classes of the "Blue Ridge Fire & EMS Academy", Received a "Virginia Association of Counties award for the creation of the new "Blue Ridge Fire & EMS Academy", Placed four (4) new fire apparatus into service, Transitioned to a new "Records Management System", Expanded our Animal Control & Animal Shelter hours of operation, Added a "Deputy Fire Marshal", Began construction of a new



fire/EMS facility, Placed a new SCBA compressor fill station into service at Company 9, Implemented a "Exercise/Wellness" program, and added water & sewer to our training facility in Ferrum.

As our community continues to grow and our environment changes, our responsibility to provide the highest level of service is unyielding. The Franklin County Department of Public Safety, and the services we provide, will continue to adapt effectively to meet the challenges and expectations that our community has come to deserve and expect.

I sincerely say "**THANK YOU**" to the citizens, local governing body and the men and women (Volunteer & Career) of the Franklin County Department of Public Safety.

I hope you enjoy the annual report and find it very informative.

*William Ferguson*

# MISSION STATEMENT

*“Dedicated to providing Emergency Services, to include, but not limited to, Fire, Emergency Medical Services (EMS), Animal Control, and Emergency Management that are delivered in a timely and efficient manner by well-trained and dedicated career and volunteer professionals.”*



## CORE VALUES

- **Putting communities first.** Public Safety staff and volunteers are expected to put the interests of the public, their community, and service users first at all times.
- **Dignity and respect.** Treat every person they encounter with dignity and respect. This means making objective decisions, free of discrimination and bias, that are based on evidence.
- **Leadership.** Public Safety staff and volunteers should constantly strive to be a positive role model, hold themselves accountable, and demonstrate adaptability and resilience.



# COUNTY DEMOGRAPHICS

## STATIONS



Squad 2 – Franklin County  
85 W Court Street  
Rocky Mount, VA 24151



Company 6 – Snow Creek  
7049 Snow Creek Road  
Penhook, VA 24137



Squad 3 – Ferrum  
9285 Franklin Street  
Ferrum, VA 24088



Squad 6 – Snow Creek  
7081 Snow Creek Road  
Penhook, VA 24137



Company 3 – Ferrum  
9626 Franklin Street  
Rocky Mount, VA 24151



Company 7 – Boones Mill  
25355 Virgil H Goode Hwy  
Boones Mill, VA 24065



Squad 4 – Glade Hill  
5090 Old Franklin Tpke  
Glade Hill, VA 24092



Station 8 – Fork Mountain  
2805 Virgil H Goode Hwy  
Rocky Mount, VA 24151



Company 4 – Glade Hill  
6680 Old Franklin Tpke  
Glade Hill, VA 24092



Squad 9 – Red Valley  
2885 Jubal Early Hwy  
Boones Mill, VA 24065



Station 5 – Callaway  
8380 Callaway Road  
Callaway, VA 24067



Company 14 – Henry  
5241 Henry Road  
Henry, VA 24102



Department 1 – Rocky Mount

1250 N Main Street

Rocky Mount, VA 24151



Company 9 – Burnt Chimney

7300 Booker T Washington Hwy

Wirtz, VA 24184



Station 10 – Scruggs Fire & Rescue

2130 Bluewater Drive

Moneta, VA 24121



# Daily Fire/EMS Field Staffing Levels

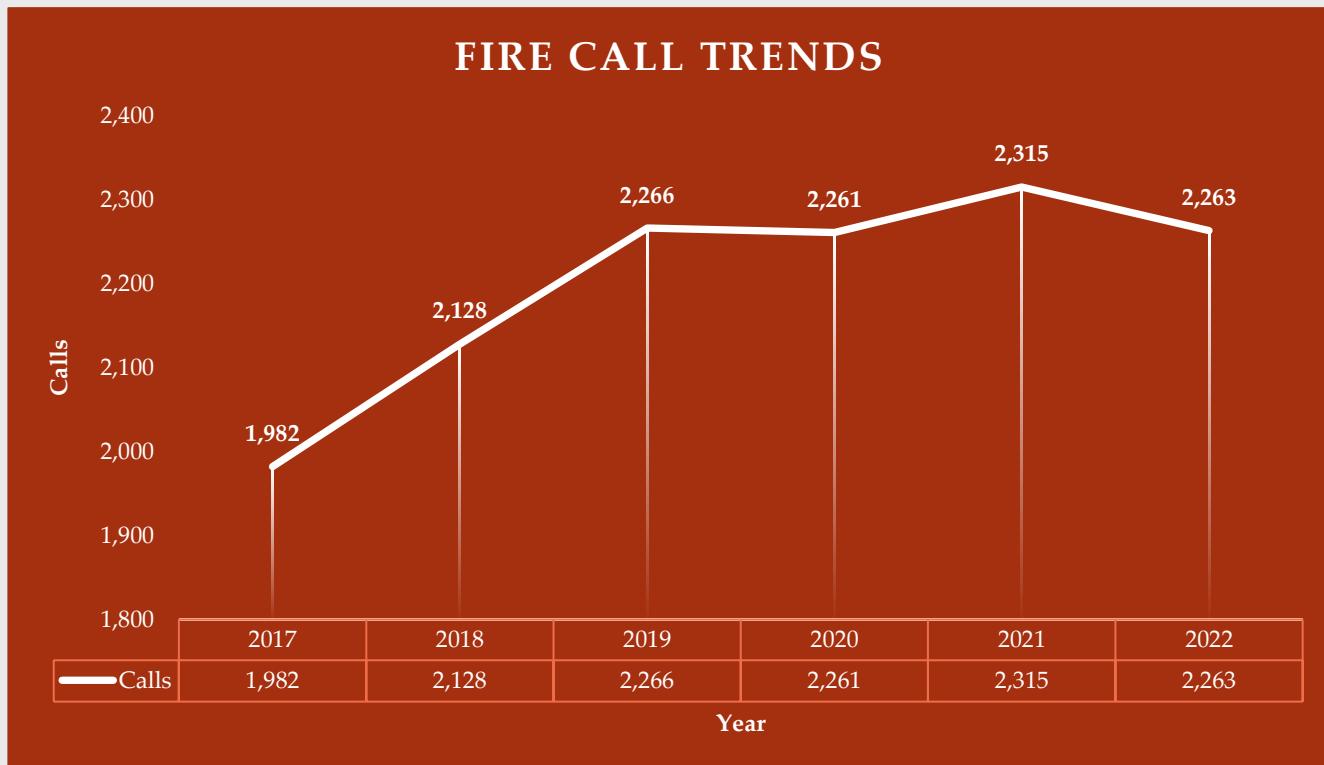
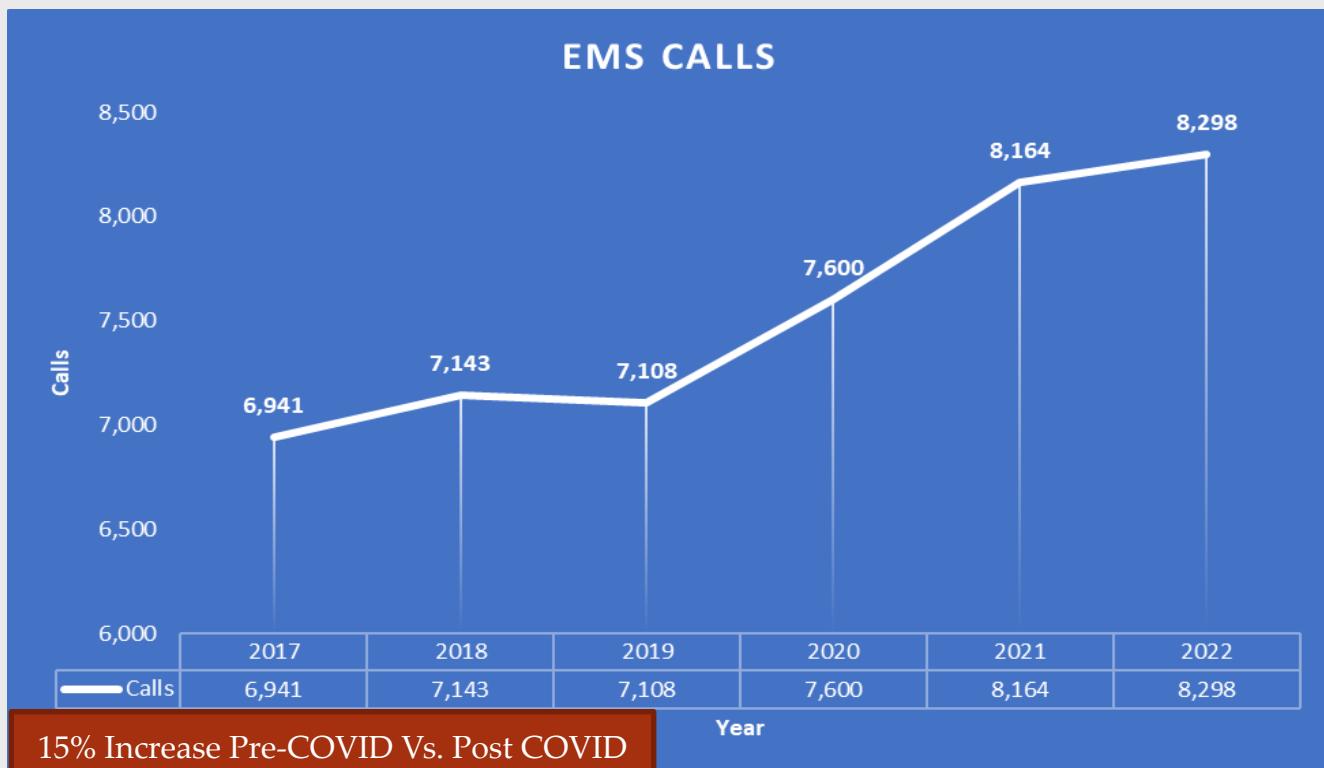
---

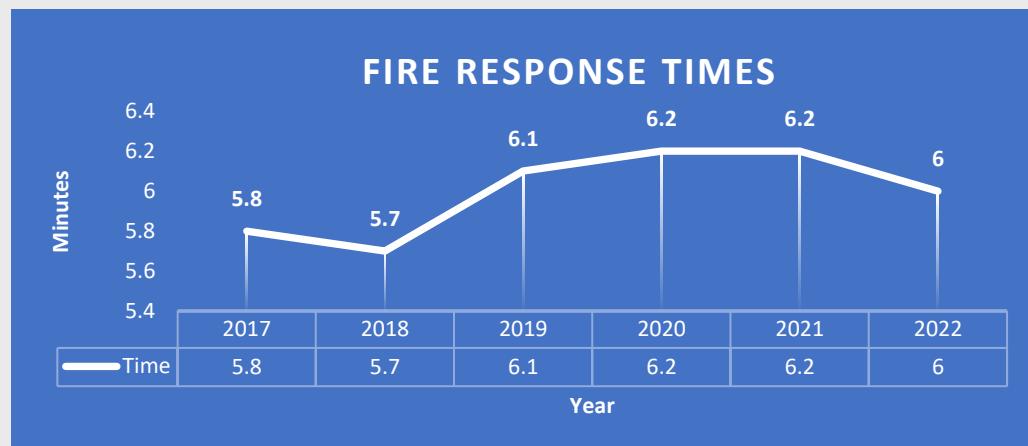
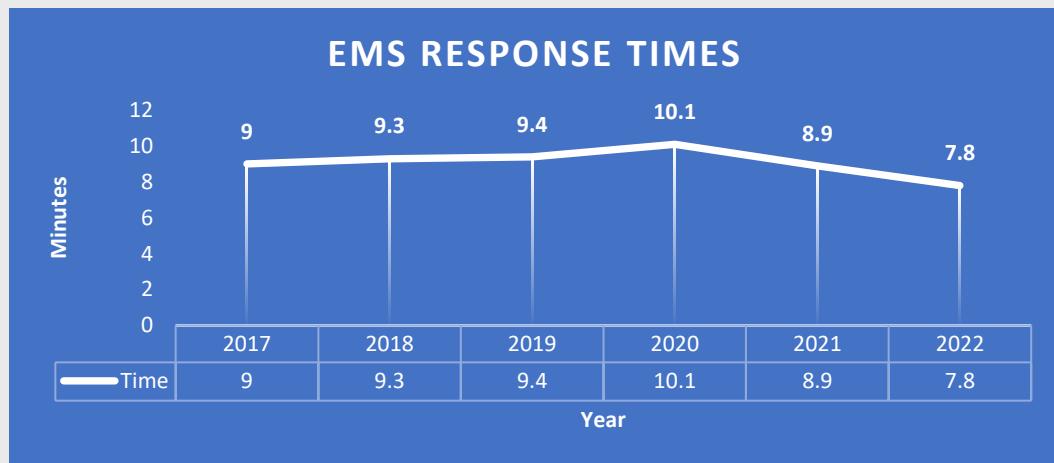
|                              |          |
|------------------------------|----------|
| 1 Operations Captain         | 24/7/365 |
| 1 Operations Lieutenant      | 24/7/365 |
| 2 Providers                  | 24/7/365 |
| Boones Mill Fire Department  |          |
| Ferrum Rescue Squad          |          |
| Fork Mountain Rescue Squad   |          |
| Franklin County Rescue Squad |          |
| Glade Hill Rescue Squad      |          |
| Westlake Fire/EMS            |          |
| 1 Provider                   | 12/7/365 |
| Snow Creek Rescue Squad      |          |

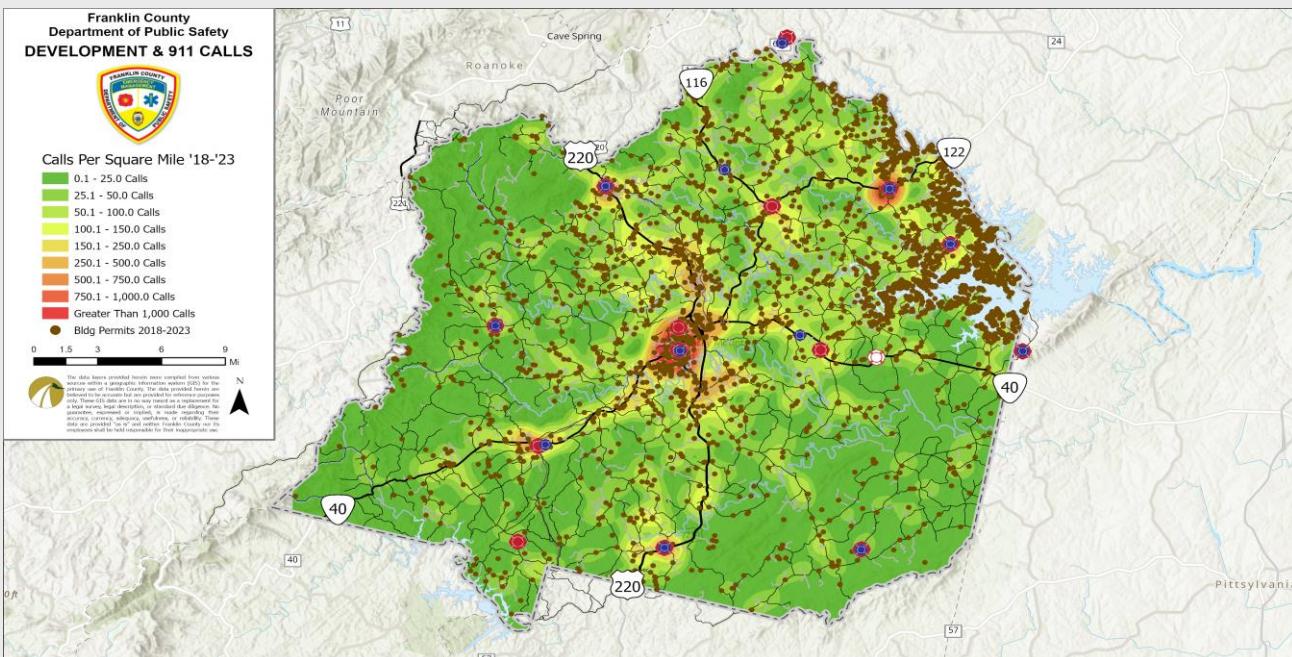
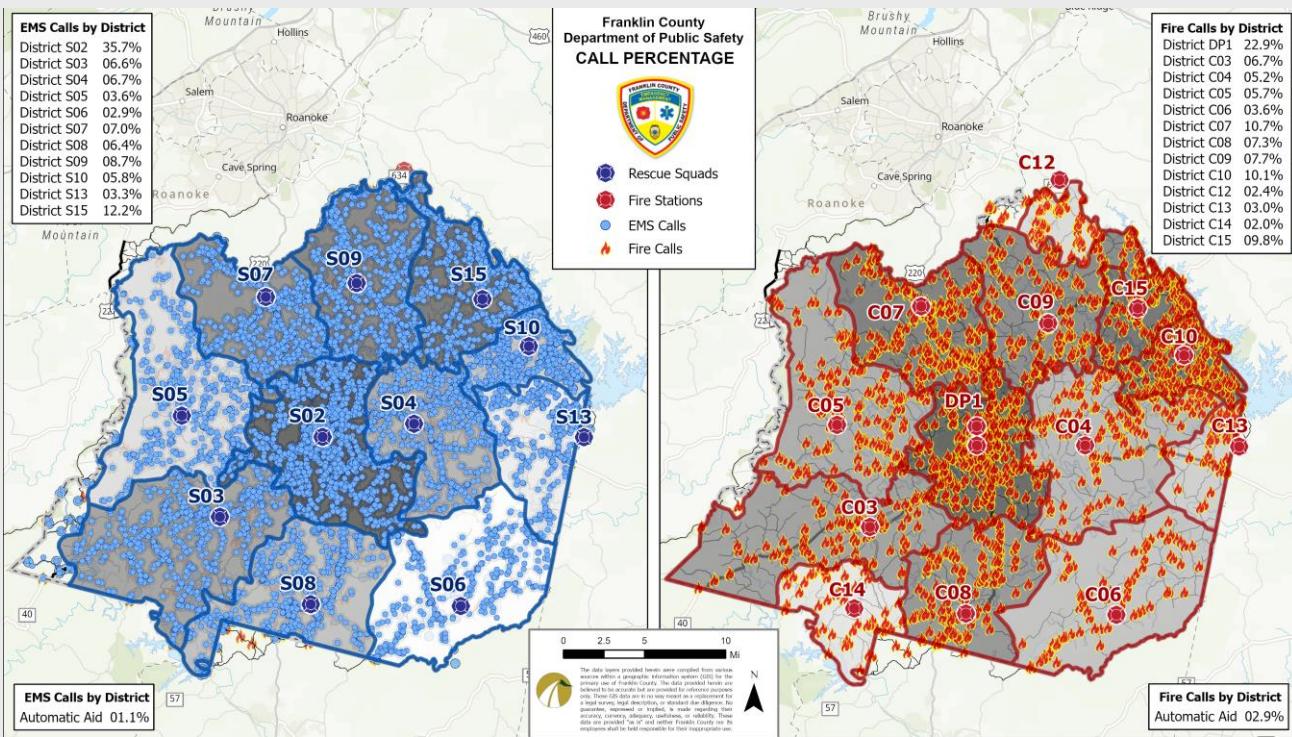




# STATISTICS







## EMERGENCY COMMUNICATIONS AND IT DIVISION

The EC & IT Division was formed in 2022, bringing together two previously distinct functions under a single leader. Franklin County Public Safety recognized the commonality among the two roles and the increasing needs for support and advancement in these areas, reinforcing the combination of these functions. The EC & IT division is principally responsible for the Franklin County Radio Network including its infrastructure and peripheral devices. Additionally, the division is responsible for Public Safety application support, and works closely with county IT.

## SPECIAL OPERATIONS



During the CY-2022, Franklin County's Special Operations Team were dispatched to a call for a missing adult. The adult was safely located by the search team. A debriefing was held after the search to support those involved.

Several of Franklin County Public Safety's Special Operations Team participated in a boat and water operation training on the James River during 2022.



Members of the Franklin County's Special Operations Team helped rescue a golden retriever "Evie" who was separated from her owner's kayak and unable to get back on during the "Concerts by Canoe" event at Twin Ridge Marina.

## FCDPS Accomplishments and Awards



### Franklin County Public Safety Fire Marshal

Former Interim Fire Marshal Andy Pendleton was appointed as Franklin County's Fire Marshal/Fire Official on November 22, 2022, by the Franklin County Board of Supervisors. Andy will continue to oversee the fire prevention programs and services for Franklin County.



### Woodmen Life Recognition

Operations Lt. Tom Firebaugh was recognized by Woodmen Life and the Franklin County Sheriff's Office for his commitment to the local community for the month of November. We are thankful to have Lt. Firebaugh as part of our team!



### Emergency Response Team

Beau Custer was appointed to the "Franklin County Sheriff's Emergency Response Team" on August 22, 2022. Beau will be joining two other Franklin County Department of Public Safety employees who will supplement the ERT as tactical medics.

## FCDPS Accomplishments and Awards



### New Apparatus

The Franklin County Department of Public Safety placed four new pieces of fire apparatus in service during the CY-2022.



### New Records Management System

The department's communications division spent six months transitioning our "Records Management System" from ImageTrend, Streamline, and Vairkko to ESO.



### Focus on Health and Safety

The department's health and safety initiatives were ramped up in 2022 placing a priority on the members health and physical fitness. Each shift has been participating in daily fitness training.



### Staffing Numbers

Franklin County Department of Public Safety consists of 54 Full-Time employees, 20 Part-Time employees, and over 150 trained volunteers.

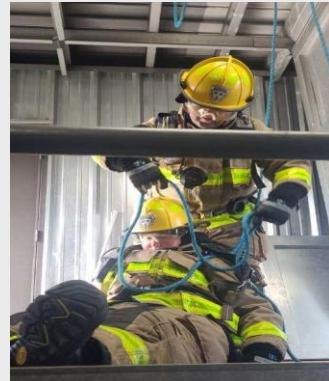


### New Station – "Turtle Hill"

In July of 2022, crews began the construction of the new Glade Hill station. They have been working hard throughout the year with a few delays due to weather. Completion is expected around May of 2023.

## Blue Ridge Fire and EMS Academy – Class #001 and Class #002

During 2022, the department graduated two cohorts from the Blue Ridge Fire and EMS Academy. Nine individuals graduated from Class #001 and 12 individuals graduated from Class #002. A total of 14 of those individuals joined the department after graduating. The Blue Ridge Fire and EMS Academy also received an Achievement Award from the Virginia Association of Counties. The Academy recently received the 2022 Governors Award for “Excellence in Fire Training.”



## Promotions



Pictured left to right: Deputy Chief Keith Ludeman, Lt. Chris Knight, Lt. Lynn Wray, Captain Tim Radford, Captain Rena Jennings, Captain Justin Hines, Lt. Tom Firebaugh

During 2022, the Franklin County Department of Public Safety hired Keith Ludeman, Deputy Chief of Operations. The department also added three new Lieutenants to the Shift Management Team, Lt. Chris Knight, Lt. Lynn Wray, and Lt. Tom Firebaugh. At the end of 2022, the department was also able to add a Deputy Fire Marshal position to the Fire Marshal's Office. Mr. Allen Jackson has been appointed to fill the position of "Deputy Fire Marshal."

# VOLUNTEERING



## Woodmen Life Recognition

Glade Hill Volunteer Fire Department's Chief Steven David and Captain Bob Makson with Scruggs Volunteer Fire and Rescue were presented American flags from Woodmen Life on April 12, 2022.



## Volunteer Trainings



To stand by our mission statement, training is an important part of Public Safety. Throughout the 2022 year, there were roughly 15-20 trainings held that were participated in by our volunteer agencies.



## Fire Prevention Month

Various volunteer fire and EMS agencies along with members of FCDPS participated in "Fire Prevention Month" in October 2022 by visiting some of Franklin County's local elementary schools. The agencies took this time to educate the students on fire safety.



# TRAINING



## Active Attack Integrated Response Training

During 2022, the Franklin County Department of Public Safety partnered with the Franklin County Sheriff's Office and the Rocky Mount Police Department in two AAIR Training events. This training brings multiple agencies together focusing on command, control, and response to active shooter events.



## Handtevy Training

Personnel from each of the department's operations shifts participated in a scheduled Handtevy training. Handtevy is a pediatric resuscitation system that is used to save lives and reduce errors in pediatric patients. To continue to stand by our mission statement, it is important for our staff members to complete trainings such as these



## Self-Contained Breathing Apparatus Day

Members from several different local volunteer fire departments participated in the "Self-Contained Breathing Apparatus" Day. This day is used to go over basic knowledge of the SCBA as well as how to move and do certain tasks with the extra weight of the air pack on their backs.





## VAVRS Bus Extrication Training

Members from our local volunteer fire departments participated in the VAVRS Bus Extrication Training on April 9<sup>th</sup> and April 10<sup>th</sup> 2022.



## Elevator Rescue Training

Personnel from one of our operations shifts, the shift Captain, and Operations Deputy Chief spent time at Bridgewater Pointe conducting a walkthrough and adding in some elevator rescue training.



## Engine Operations Training

Franklin County Public Safety personnel completed their yearly Engine Operations competency training during the month of September 2022.

# FIRE MARSHAL'S OFFICE

The Franklin County Fire Prevention Division is managed by the County Fire Marshal and responsible for fire investigations, fire inspections, plans review, code enforcement, post blast investigations, and environmental crimes. In early 2023, the Fire Prevention Division added a Deputy Fire Marshal to the staff.

## Calendar Year 2022 Statistics

135 Reported Structure Fires

63 Investigations

9 Occupancy Permits Issued

15 Plan Reviews Completed

5 Knox Box Installed

133 Smoke Detectors Installed

76 Inspections Completed



# FIRE MARSHAL'S OFFICE

## Community Risk Reduction

Community Risk Reduction (CRR) is a process to identify and prioritize local risks, followed by integrated and strategic investment of resources to reduce their occurrence and impact. In other words, it is a process to help communities find out what their risks are and develop a plan to reduce the risks viewed as high priority.



# ANIMAL CONTROL

The County of Franklin Animal Control Division enforces local animal regulatory and state humane laws. Department Animal Control Officers are authorized to investigate possible animal related law violations and take appropriate enforcement action. Each year Department officers conduct thousands of investigations, ranging from relatively minor code violations to felony animal cruelty cases.



|                           | CY 2019 | CY 2020 | CY 2021 | CY 2022 |
|---------------------------|---------|---------|---------|---------|
| Animal Intake             | 631     | 616     | 680     | 960     |
| Summons/Conviction        | 55/49   | 29/29   | 189/101 | 159/44  |
| Hours Worked Including OT | 3,503   | 3,537   | 3,292   | 3,698   |
| Mileage Driven            | 43,034  | 36,264  | 38,130  | 48,594  |
| Calls                     | 2,591   | 1,672   | 2,076   | 2,512   |
| Officers                  | 2       | 2       | 2       | 2       |



# ANIMAL SHELTER



## Franklin County Animal Shelter Highlights

In 2022 our shelter expanded our hours from 20 hours a week to 25 hours a week. We also took in 960 animals. 123 of those were return to their owners, 584 were adopted and 190 were transferred to rescue organizations. Animals that suffered from serious injury, illness (determined by a veterinarian) or deemed unadoptable due to dangerous behavior were 15 dogs and 68 cats. Ending the year with 14 dogs and 29 cats to start 2023. Our live release rate for dogs is 97% and 89% for cats. It's extremely difficult to maintain 93% average for an open intake municipal shelter. Our small staff of 3 is very dedicated to the care of the county's unwanted animals.

Throughout the year we have assisted the community in need by providing pet food from our Pet Food Pantry. Providing assistance with wellness, spay and neuter for over 350 animals and resources to help owners keep the pets they love in their homes. Provided 335 rabies vaccinations at our annual rabies clinic. Attended community adoption events at local businesses.

We are blessed and thankful to our caring community who supports our shelter with donations, encouragement, volunteering, along with spreading the word about our animals.

We look forward to another successful 2023!



# LOOKING FORWARD

## 2023 Department Goals

- Continue to provide prompt and high-quality service to the citizens of Franklin County.
- Work on providing our personnel with the necessary equipment to execute the mission.
- Increase staffing levels for fire and EMS response.
- Continue to provide training and development for both career staff and volunteers.
- Focus on command level training to stand by the “everyone goes home” motto.
- Continue to work on and enforce the health and safety initiative.
- Replace the department’s aging radio infrastructure and equipment.
- Develop and publish a strategic plan.





## Connect with us

**Website:** [www.fcpublicsafety.com](http://www.fcpublicsafety.com)

**Facebook:** Franklin County Department of Public Safety

**Instagram:** fcdps

**Twitter:** fcdps



**Youtube:** [franklin county va public safety - YouTube](https://www.youtube.com/user/franklincountyva)



**Join our team and apply today!**

**To volunteer:** [Form Center • Franklin County, VA • CivicEngage \(fcpublicsafety.com\)](#)

**To join the FCDPS team as a career Firefighter/EMT/Paramedic:** [Job Detail \(franklincountyva.gov\)](#)

