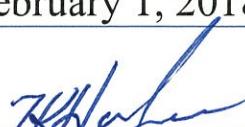
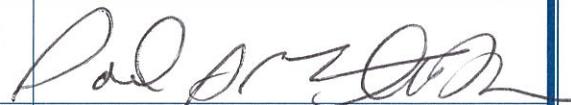
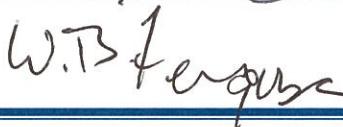




Standard Operating Guideline: EMS 1

Subject:	Patient Transport Destination
Effective Date:	November 1, 2012
Revision Date:	November 1, 2015
Revision Date	February 1, 2018
Approval: EMS Representative:	
Fire Representative:	
Career Representative:	
Director:	

PURPOSE: To insure the patients are transported to the best appropriate facility taking into account available resources at the time of transport.

I. POLICY:

- A. Franklin County Public Safety personnel will only transport patients to an approved acute care hospital in vehicles properly licensed and equipped for patient transport by the Virginia Office of EMS.
- B. The transportation of patients to non-hospital type facilities will be prohibited (i.e. Doctor's offices, urgent care centers, clinics, etc.)
- C. The destination hospital shall be the closest appropriate facility capable of handling the patient's illness/injury. Patient preference may be taken into consideration provided patient is stable and requested hospital has capability to handle the illness/injury. The following is a list of the approved acute care hospitals:
 1. Carilion Franklin Memorial Hospital
 2. Carilion Roanoke Memorial Hospital
 3. Lewis-Gale Hospital
 4. Lewis Gale Cave Spring ER
 5. Martinsville Memorial Hospital
 6. Centra Bedford Memorial Hospital

7. Gretna Emergency Room* (per Dr. Lane, we will not be diverted to any other medical facility).
- D. Special circumstances may require transportation of patients to an acute care hospital not listed above because of extenuating circumstances. Extenuating circumstances may include but not be limited to proximity of another acute care hospital, traffic considerations, weather, MCI's, etc. The on duty Operations Captain shall be notified of any special circumstance.
- E. All patients requiring transport to an acute care hospital shall be taken to the facilities emergency department unless they are a direct admit to a specialty unit such as a Coronary Care, Intensive Care, Labor/Delivery, etc. The attendant in charge has the discretion of providing other direct admits if they feel that patient care would be affected. The on duty Operations Captain shall be notified of all direct admit requests.
- F. If requested by a Doctor's office to take a patient to an acute care hospital for direct admission to a non-specialty unit, the doctor's office MUST provide a room number and accepting physician prior to transport of the patient. Once arriving at the destination hospital, if the room is not available within 10 minutes, the patient will be transferred to the care of the emergency room staff and the on duty Operations Captain notified.
- G. Franklin County Public Safety personnel shall have the discretion to take ALL patients to the emergency department if the patient is medically compromised and needs immediate emergency care.
- H. In certain cases patients will insist that they be taken to a private physician office. The attendant in charge shall make all reasonable attempts to persuade the patient to go to an approved acute care hospital. In the event the patient continues to refuse transport to an appropriate approved acute care hospital, the attendant in charge shall complete the appropriate documentation for a refusal in Image Trend. The on duty Operations Captain shall be contacted and advised of the situation.
- I. When providing mutual aid responses the attendant in charge shall have sole discretion to decide which EMS transport vehicle will be utilized for the transport.
- J. Department personnel should attempt to contact the receiving medical facility if time permits and patient care will not be compromised.
- K. The attendant in charge will be responsible to collect all patient demographic information, complete a EHR in Image Trend and collection of all necessary information for revenue recovery.

- L. The driver of the EMS unit shall be responsible for the restocking of all supplies and getting the unit ready to be placed back into service.