

	<b>Standard Operating Guideline: EMS 4</b>	
	Subject:	Career Reaction Times
	Effective Date:	November 1, 2012
	Revision Date:	May 15, 2017
	Approval:	<i>[Signature]</i>
	EMS Representative:	<i>[Signature]</i>
	Fire Representative:	<i>[Signature]</i>
Career Representative:	<i>[Signature]</i>	
Director:	<i>[Signature]</i>	

**PURPOSE:** Franklin County Public Safety is committed to the citizens of Franklin County and this guideline shall work to ensure a timely and professional reaction and response time.

**I. POLICY:**

- A. All career Fire/EMS trucks shall respond (Reaction Time) to calls for service within two (2) minutes of being alerted by the communications center when the unit is available for service.
- B. If a career unit is unable to respond (i.e. out of service) the on duty career Captain shall be notified of the situation and the second due unit will be notified to respond.