TO: CUSTOMERS OF FERRUM WATER AND SEWAGE AUTHORITY

TAKE NOTICE that a meeting of the Board of Directors of the Ferrum Water and Sewage Authority on October 10, 2013, a Resolution was adopted proposing a revision in the Rate Structure to all customers of Ferrum Water and Sewage Authority. The new Rate Structure is as follows:

Proposed Rate Structure For
Ferrum Water and Sewage Authority
Water and Sewer Rate Structure
Effective Date February 1, 2017

**Water Customers**

1. Residential Unit: Houses and Apartments  
   - Minimum Usage: 1,000 gallons  
   - All Over: 1,000 gallons  
   - $13.00 Minimum  
   - $5.50 per 1,000 gallons

2. Commercial Unit: Non Manufacturing  
   - Minimum Usage: 2,000 gallons  
   - All Over: 2,000 gallons  
   - $32.00 Minimum  
   - $5.50 per 1,000 gallons

3. Industry/School  
   - Minimum Usage: 10,000 gallons  
   - All Over: 10,000 gallons  
   - $125.00 Minimum  
   - $5.50 per 1,000 gallons

4. College  
   - Minimum Usage: 2,200,000 gallons  
   - All Over: 2,200,000 gallons  
   - $12,000.00 Minimum  
   - $5.50 per 1,000 gallons

**Sewer Customers**

1. Residential Unit: Houses and Apartments  
   - Minimum Usage: 1,000 gallons  
   - All Over: 1,000 gallons  
   - $16.50 Minimum  
   - $7.50 per 1,000 gallons

2. Residential Unit: Houses and Apartments  
   - Unlimited Usage: Non-metered  
   - $30.00 Flat Charge

3. Commercial Unit: Non Manufacturing  
   - Minimum Usage: 2,000 gallons  
   - All Over: 2,000 gallons  
   - $52.00 Minimum  
   - $7.50 per 1,000 gallons

4. Industry/School  
   - Minimum Usage: 10,000 gallons  
   - All Over: 10,000 gallons  
   - $195.00 Minimum  
   - $7.50 per 1,000 gallons

5. College
<table>
<thead>
<tr>
<th>Minimum Usage</th>
<th>2,200,000 gallons</th>
<th>$21,000.00 Minimum</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Over</td>
<td>2,200,000 gallons</td>
<td>$7.50 per 1,000 gallons</td>
</tr>
</tbody>
</table>

**Connection Charges**

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td>Water</td>
<td>Cost plus $500.00</td>
<td></td>
</tr>
<tr>
<td>Sewer</td>
<td>Cost plus $500.00</td>
<td></td>
</tr>
</tbody>
</table>

**Availability Fees**

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
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<tbody>
<tr>
<td>Water</td>
<td>$1,500.00</td>
<td></td>
</tr>
<tr>
<td>Sewer</td>
<td>$2,500.00</td>
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</tr>
</tbody>
</table>

**Non User Fees**

<table>
<thead>
<tr>
<th></th>
<th>Minimum Billing per classification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Water</td>
<td></td>
</tr>
<tr>
<td>Sewer</td>
<td></td>
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</tbody>
</table>

**New Customer Deposits**

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Residential</td>
<td></td>
</tr>
<tr>
<td>Water</td>
<td>$75.00</td>
</tr>
<tr>
<td>Residential</td>
<td></td>
</tr>
<tr>
<td>Sewer</td>
<td>$75.00</td>
</tr>
<tr>
<td>Commercial Water and Sewer</td>
<td>$350.00</td>
</tr>
<tr>
<td>Industrial Water and Sewer</td>
<td>$750.00</td>
</tr>
</tbody>
</table>

**Late Payment Fee**

1.5% per month, 18% per year

**Reconnection Fee**

$40.00

**Returned Check Fee**

$10.00

**Septage Receiving Fee**

$75.00 per 1,000 gallons

**NOTES:**

1. Rates are based on actual metered water usage.
2. All new sewer customers will have a metered water supply, and will be billed on water usage.
3. If full payment is not received within 30 days a late payment charge will be applied.
   A Notice of Termination will be sent if full payment is not received within 30 days and if payment is not received within ten (10) days of the Notice of Termination, service will be disconnected.
   If an account deposit is on file, the deposit will be applied to the outstanding balance.
   The required account deposit will be restored, the Reconnection Fee will be paid, and the past due amount will be paid in full before service is restored.
4. Single meter connection with multiple users.
   Each User’s Minimum Usage and Minimum Billing will be added together, Additional usage above the total Minimum Usage will be billed at the All Over rate.
   One bill will be issued to the owner of the premises.
5. After twelve (12) consecutive months of on time paid bills, the account deposit will be returned.
6. Connection and Availability Fees will be paid up front before work begins.
   The amount of the Connection Fee shall be determined from FWSA estimate or FWSA approved Contractor estimate. If the work exceeds the FWSA estimate or approved Contractor estimate, an
invoice will be issued and it shall be paid before service begins. If the work is less than FWSA estimate or approved Contractor estimate, a refund will be issued.

7. Septage Receiving will be on a case-by-case basis.

All septage will be tested by the Authority at it's discretion.

In accordance with Va. Code Ann. § 15.2-5136, a public hearing will be held at 5:30 pm on January 12, 2017, at Ferrum Water and Sewage Wastewater Plant Office, Ferrum, Virginia, and the customers of the Ferrum Water and Sewage Authority are invited to attend and voice their opinions and ask questions concerning these proposed changes in the water and sewage rates. After the public this public hearing, the Board of Directors of the Ferrum Water and Sewage Authority will meet to decide whether such proposed changes in water and sewage rates are necessary and justified.

FERRUM WATER AND SEWAGE AUTHORITY
By: Charles Catlett, Chairman